



# SOLIHULL

## CCTV Policy

**Owner:** Assistant Bursar (Facilities, Compliance and Transport)  
**Author:** Head of ICT Services  
**Last Reviewed:** March 2025

Version 5

The purpose of this policy is to regulate the management and operation of the Closed Circuit Television (CCTV) System at Solihull School. It also serves as a notice and a guide to data subjects (including pupils, parents, staff, volunteers, visitors to the School and members of the public) regarding their rights in relation to personal data recorded via the CCTV system (the **System**).

The System is administered and managed by the School, who act as the Data Controller. This policy will be subject to review from time to time and should be read with reference to the School's Privacy Notice. For further guidance, please review the Information Commissioner's CCTV Code of Practice.

All fixed cameras are in plain sight on the School premises and the School does not routinely use CCTV for covert monitoring or monitoring of private property outside the School grounds.

The School's purposes of using the CCTV system are set out below and, having fully considered the privacy rights of individuals, the School believes these purposes are all in its legitimate interests. Data captured for the purposes below will not be used for any commercial purpose.

## **1. Objectives of the System**

- 1.1 To protect pupils, staff, volunteers, visitors, and members of the public with regard to their personal safety and to act as a deterrent against crime.
- 1.2 To protect the school buildings and equipment, and the personal property of pupils, staff, volunteers, visitors, and members of the public from damage, disruption, vandalism, and other crime.
- 1.3 To support the police and community in preventing and detecting crime and assist in the identification and apprehension of offenders.
- 1.4 To monitor the security and integrity of the School site and deliveries and arrivals.
- 1.5 To monitor staff and contractors when carrying out work duties.
- 1.6 To monitor and uphold discipline among pupils in line with the rules and regulations outlined within the Behaviour and Discipline Policies.
- 1.7 To assist in the effective resolution of disputes which arise in the course of disciplinary, grievance or similar investigations.

This list is not exhaustive and other purposes may become relevant from time to time.

## **2. Positioning**

- 2.1 Locations have been selected, both inside and out, that the School reasonably believes require monitoring to address the stated objectives.
- 2.2 Adequate signage has been placed in prominent positions to inform pupils, parents, staff and visitors that they are entering a monitored area, identifying the school as the controller operating the System and giving contact details for further information regarding the System.
- 2.3 These locations have been chosen to minimise viewing of spaces not relevant to the legitimate purposes of the School's monitoring.

2.4 Unless in response to acts of damage, disruption, vandalism or other crime, no images will be captured from areas in which individuals would have a heightened expectation of privacy, including changing and washroom facilities.

2.5 As far as practically possible, no images of public spaces will be captured except to a limited extent at site entrances.

### **3. Maintenance**

3.1 The CCTV System will be operational 24 hours a day, every day of the year.

3.2 The System Manager (defined below) will check and confirm that the System is properly recording and that cameras are functioning correctly, on a regular basis.

3.3 The System will be checked and (to the extent necessary) serviced no less than annually.

### **4. Supervision of the System**

4.1 Staff authorised by the School to conduct routine supervision of the System may include the School Marshals team, Facilities Management, grounds staff, HR and safeguarding/pastoral staff, senior management and other relevant staff on duty.

4.2 Images will be viewed and/or monitored in a suitably secure and private area to minimise the likelihood of or opportunity for access to unauthorised persons.

### **5. Storage of Data**

5.1 The day-to-day management of images will be the responsibility of the Head of ICT Services, who will act as the System Manager, or such suitable person as the System Manager shall appoint in his or her absence.

5.2 Images will be stored for up to a month, and automatically over-written unless the School considers it reasonably necessary for the pursuit of the objectives outlined above, or if lawfully required by an appropriate third party such as the police or local authority.

5.3 Where such data is retained, it will be retained in accordance with data protection law and our Privacy Notice. Information including the date, time and length of the recording, as well as the locations covered and groups or individuals recorded, will be recorded in the system log book.

### **6. Access to Images**

6.1 Access to stored CCTV images will only be given to authorised persons, under the supervision of the System Manager, School Marshal or Prep School Facilities Manager, in pursuance of the above objectives (or if there is some other overriding and lawful reason to grant such access).

6.2 Individuals also have the right to access personal data the School holds on them (please see the Privacy Notice), including information held on the System, if it has been kept. The School will require specific details including at least to time, date and camera location before it can properly respond to any such requests. This right is subject to certain exemptions from access, including in some circumstances where others are identifiable.

6.3 The System Manager, School Marshal or Prep School Facilities Manager must satisfy themselves of the identity of any person wishing to view stored images or access the system and the legitimacy of the request. The following are examples when the access to CCTV images may be authorised:

6.3.1 Where required to do so by the Police or some relevant statutory authority;

6.3.2 To make a report regarding suspected criminal behaviour or a safeguarding incident;

6.3.3 To enable the Designated Safeguarding Lead or appointed deputies to examine behaviour which may give rise to any reasonable safeguarding concern;

6.3.4 To assist the School in establishing facts in cases of unacceptable pupil behaviour, in which case, the parents/guardian will be informed as part of the School's management of a particular incident;

6.3.5 To data subjects (or their legal representatives) pursuant to an access request under Data Protection Law and on the basis set out above;

6.3.6 To the School's insurance company where required in order to pursue a claim for damage done to insured property; or

6.3.7 In any other circumstances required under law or regulation.

6.4 Where images are disclosed, a record will be made in the system log book including the person viewing the images, the time of access, the reason for viewing the images, the details of images viewed and a crime incident number (if applicable). The School reserves the right to obscure images of third parties when disclosing CCTV footage, where it considers it necessary to do so.

## **7. Other CCTV systems**

7.1 The School does not own or manage third party CCTV systems, but may be provided by third parties with images of incidents where this is in line with the objectives of the School's own CCTV policy.

7.2 Many pupils travel to/from School and/or on school activities on coaches provided by third party contractors and a number of these coaches are equipped with CCTV systems. The School may use these in establishing facts in cases of unacceptable pupil behaviour, in which case the parents/guardian will be informed as part of the School's management of a particular incident.

## **8. Complaints and queries**

8.1 Any complaints or queries in relation to the School's CCTV system, or its use of CCTV, or requests for copies, should be referred to the System Manager, Bursar or the Assistant Bursar (Facilities, Compliance and Transport).

## CCTV FOOTAGE ACCESS REQUEST

The following information is required before the school can provide copies of, or access to CCTV footage from which a person believes they may be identified.

Please note that CCTV footage may contain the information of others that needs to be protected, and that the school typically deletes CCTV recordings after 1 month.

Name and address:  (proof of ID may be required)	
Description of footage (including a description of yourself, clothing, activity etc.)	
Location of camera	
Date of footage sought	
Approximate time (give a range if necessary)	

Signature\* .....

Print Name.....

Date .....

**\* NB if requesting CCTV footage of a child under 13, a person with parental responsibility should sign this form. For children 13 or over, the child's authority or consent must be obtained except in circumstances where that would clearly be inappropriate and the lawful reasons to provide to the parent(s) outweigh the privacy considerations of the child.**